

学位留学生学信网注册指南

CHSI Registration Guide for Degree Students

1、在学信网 <https://www.chsi.com.cn/>，点击“注册”，进入注册界面如下：

On the CHSI webpage (<https://www.chsi.com.cn/>), click on the “register” option at the top right corner to access the page as shown below:



台招生信息网、学职平台、国家大学生就业服务平台、全国大学生创业服务网等。如果您在使用这些服务时注册过账
如果您进行过图像校对，则可凭此账号进行“研招网上报名”、“兵役登记”、“应征入伍”等，而无需再次注册账号。

The screenshot shows the registration form on the CHSI website. It includes the following fields and elements:

- * 手机号: A text input field with a yellowed-out value and a blue checkmark to its right.
- 短信验证码: A text input field with a yellowed-out value and a '重新获取' button to its right, with a blue checkmark to the right of the button.
- * 密码: A password input field with a strength indicator below it showing a red bar, an orange bar, a yellow bar, and a green bar labeled '非常强', with a blue checkmark to its right.
- * 密码确认: A password confirmation input field with a blue checkmark to its right.
- * 姓名: A text input field with a yellowed-out value and an orange arrow pointing to the right, with a blue checkmark to its right.
- * 证件类型: A dropdown menu with '华侨身份证/护照(无身份证者可填护照号)' selected, and a note to the right: '中国大陆地区用户推荐设置居民身份证。', with a blue checkmark to its right.
- * 证件号码: A text input field with a yellowed-out value and an orange arrow pointing to the right, with a blue checkmark to its right.
- Below the fields, there is a note: '以下信息为选填项，忘记密码时可通过手机号找回密码'.
- 安全邮箱: A text input field with '选填' as a placeholder.
- At the bottom, there are two checked checkboxes: '我已阅读并同意《用户协议》、《隐私政策》' and '接收学信网微信消息提醒'.
- A large teal button labeled '立即注册' is at the bottom center.
- A link labeled '找回密码' is at the bottom left.

提示：

【姓名】和【证件号码】务必严格按照邮件里的姓名格式和护照号码填写！

When filling in the [Name] and [ID Number] boxes, please use the format that has been sent to you via email.

2、通过“方式 3”核验身份，输入“北京大学”，选择“大学生”，若学校名称【未通过】，则需再次根据上述【说明】检查注册的【姓名】格式，或检查【证件号码】是否正确。

Choose “Method 3” as your method of identity verification, key in “北京大学” and select “大学生”. If you receive a 【未通过】 notification (as shown below), please follow the instructions at the top to check whether your registered [Name] format and [ID Number] are correct.



提示：若无“方式 3”，可选“方式 2”。在“方式 2”的身份核验中，以护照【个人信息页】代替身份证页。

If you are unable to verify your identity via “Method 3”, you can choose “Method 2”. For “Method 2”, please use the personal information page of your passport in place of the Chinese Identification Card.

3、修改姓名可登录“账号管理”页面，点击“姓名”后的修改按钮操作即可。**注：修改个人信息后，务必退出账号，清除缓存后重新登录。**

To change your registered name, go to the “Account management” page, and click on the “Edit” button next to the “Name” tab. After changing your personal information, you must log out of your account, and clear the browser’s cache before logging back into the system.

4、若无法修改个人信息或账号被锁，请根据个人情况，选择下方解决方案：

If you are unable to edit your personal information or have been locked out of your account, please choose one of the following methods based on your circumstances:

【方案一】(为学生经验反馈，仅供参考) [Method 1] (from student feedback reference)
重新注册（可使用相同手机号），并根据提示核验身份，材料审核约需 3-4 个小时（工作时间内）。身份审核通过后，即可获取图片采集码。

Re-register (you can use the same phone number), and follow the instructions to verify your identity. The process of verifying the materials will take 3-4 working hours. After successful verification of identity, you can obtain the code for photo-taking.

【方案二】 [Method 2]

将以下信息及材料发送至学信网客服邮箱 kefu@chsi.com.cn，并说明具体问题：

Email the following information to the CHSI service email and state the problem that you are facing:

(1) 姓名 Name (2) 证件号码 Passport Number (3) 用户名 Account Name (4) 就读院校名称 Name of Enrolled Institution (北京大学) (5) 本人手持证件照片 Photo of you holding your passport information page (6) 姓名无法修改的页面截图 Screenshot of being unable to edit your name (7) 邮件正文 (含姓名格式和护照号码) 截图 Screenshot of the email (including Name and Passport Number)。

如需了解相关进度，请拨打学信网客服电话 For further assistance, please call the CHSI service hotline:

010-67410388 (中文服务/Chinese)

010-68352057 (英文服务/English)

注：如无中国大陆手机号，可通过下方链接注册，支持其他国家或地区手机号注册，不要选择“简项注册”。

Note: If you do not have a Chinese Mainland Number, you can register via the following link (supports other countries' and regions' numbers), do not select "Simplified Registration".

链接 Link: <https://account.chsi.com.cn/account/reg/preintregister.action?from=email-share>